

SFA Modernization Partner Project LEGACY CONTRACT TRANSITION PLAN

Virtual Data Center (VDC)



Part 1 System Write-up

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Virtual Data Center (VDC)

CHANNEL: CIO

BUSINESS MANAGER:

COTR: Phillip Wynn

Dave Elliot

CONTRACTOR: Prime Contractor: Computer Science Corp.

(CSC)

CONTRACT NUMBER: 5 Task Orders issued under GSA BPA CONTRACT AWARD DATE: 5 Task Orders issued under GSA BPA GSA BPA issued September 30, 1998

Note - Task Orders issued Annually

CONTRACT EXPIRATION DATE: September 30, 2007

ANNUAL CONTRACT COSTS: \$ 15 million

The VDC contract is a Government-wide multiple award, outsourcing contract managed by the Federal Computer Acquisition Center (FEDCAC).

VDC FUNCTIONS

The contractor provides technical support associated with the implementation of the VDC including:

- Database management
- Security management
- Hardware and software support
- Configuration management
- Facilities management
- Systems training
- End-user technical support.

Runs production for the Schools, Student and Financial Partners' Channels systems as list below.

WHO USES VDC?

Internal Users:

- NSLDS National Student Loan Data System
- FFEL Federal Family Education Loan System

- CDS Central Database System
- RFMS (PELL)
- CPS Central Processing System

<u>ANNUAL CONTRACT COST – SFA FUNCTION PERCENTAGES</u>

The annual contract costs for VDC are approximately \$15 million. The approximate percentages and annual cost for the base SFA functions (as outlined in the SFA Contracts/functions Matrix) are as follows:

Customer Service – Schools	40%	\$6.0 million
Customer Service – Financial		
Institutions	40%	\$6.0 million
Customer Service – Students	20%	\$3.0 million

PLANNED ENHANCEMENTS

• Migration of all Legacy Contract System to the VDC.

ISSUES

- Current Pricing Structure Lack of consolidation of requirements
- Usage overestimation of usage requirements
- Government-owned Equipment